

PRESS RELEASE

Double recognition for Hermes Airports by ACI Europe for accessibility services and human resources

Last night, was Hermes Airports' night! During the 14th ACI Europe (Airports International Council) Annual Awards ceremony held in Brussels, Pafos International Airport won the first award and become "Europe's Most Accessible Airport" for people with disabilities and reduced mobility. At the same time, Hermes Airports' Senior Manager of Human Resources, Ms Natasa Iacovides, was highly commended by ACI Europe in the HR Excellence category.

The Annual General Assembly of ACI Europe brings together representatives from all European airports as well as leading executives of the aviation industry.

With regards to the first award given to Pafos International Airport "Europe's Most Accessible Airport", the ACI jury acknowledged Hermes' holistic approach to its services offered for people with disabilities and reduced mobility, such as the lower height machines "BorderXpress" for the automatic border control, the installation of lower height pay machines for the parking areas, the possibility of using automatic electronic gates (E-gates) and the establishment of a management and monitoring system with the participation of people with disabilities and reduced mobility which assesses the offered services to PRM passengers.

In addition, Hermes Airports' Senior Manager of Human Resources, Ms Natasa Iacovides, received a high commendation from ACI Europe in the HR Excellence category, acknowledging the important work done for the development and management of the human resources in Hermes Airports.

Receiving the award on behalf of Hermes Airports, Ms Eleni Kaloyirou, Chief Executive Officer of Hermes said that she *"feels very honoured for the distinction of Pafos International Airport, noting that this specific award succeeds last year's win of Larnaka International Airport, a fact which makes us feel even more proud"*.



Ms Kaloyirou congratulated Ms Sophie Christofidou, Terminal Services Manager of Hermes Airports, also responsible for facilities and services for people with reduced mobility, as well as the company S & L Airport Services Ltd, who are responsible for the delivery of the services to people with disabilities at both, Larnaka and Pafos airports.

Ms Kaloyirou also warmly congratulated Ms Natasa Iacovides, Senior Manager of Human Resources at Hermes Airports, for being highly commended by ACI Europe. As she said, *“we are committed to continually supporting the efforts of the Human Resources Department in maintaining a high level of corporate culture and promoting Hermes Airports as an employer of choice”*.



AIRPORT
ACCESSIBILITY AWARD
WINNER 2018

